

# Take a look at your new statement

Centegra Physician Care is now Northwestern Medicine Regional Medical Group. This change, reflected in your new statement effective May 1, will allow us to offer a more efficient scheduling and registration process, enhanced access to your health information via NM MyChart and the MyNM app, and more coordinated care across Northwestern Medicine.

This change will also affect how you pay your bill. Beginning with services delivered on or after May 1, you can access your statement and bill-paying options through your mobile device via a QR code or the MyNM app. Visit [mybill.nm.org](http://mybill.nm.org) to choose from multiple payment options and sign up to receive paperless statements.

You will continue to receive separate statements for non-physician office visits (such as service rendered at labs and hospitals) until February 2020. At that time, the rest of the Centegra Health System will integrate with the Northwestern Medicine electronic health record system.

**If you have a Statement of Services for a visit prior to May 1, 2019:**

**Centegra Health System**  
An Affiliated Division of Northwestern Medicine

Statement Date: 10/18/2017  
For Billing Questions, Call 877-906-0020

**JOHN SMITH**  
222 N. W. 11TH ST.  
NORWALK, IL 62451-4786

Insurance: **Centegra Health System**  
Member ID: **021278291**  
Patient Identifier: **JOH102**

Charges Summary:  
Charges: \$246.25  
Insurance: \$159.30  
Patient Responsibility: \$86.95  
**Total Amount Due: \$170.90**

**Centegra Health System**  
Thank you for choosing Centegra Health System for your healthcare needs. We are excited to continue our partnership with you. We strive to ensure your billing experience is as simple as possible. As part of this change, we will be providing you with a QR code to access your bill online. We will continue to provide you with a QR code to access your bill online. We will continue to provide you with a QR code to access your bill online.

Payment Information:  
Name: **JOHN SMITH**  
Address: **222 N. W. 11TH ST., NORWALK, IL 62451-4786**  
Payment Amount: **\$170.95**

## Ways to pay:

- Via phone at 877.906.0020
- Online at [centegra.com/billing](http://centegra.com/billing)
- By mail:  
Please send payment to the address listed on your billing statement

**If you have a Statement of Services for a visit on or after May 1, 2019:**

**Northwestern Medicine**

Statement of Services

Customer ID: **22070**  
Patient: **118670164**  
Statement Date: **10/18/2017**

Payment Method: **Direct Billing Statement**  
Total Amount: **\$420.71**  
Patient Responsibility: **\$0.00**  
Insurance: **\$420.71**  
Patient Responsibility: **\$0.00**  
Total Amount Due: **\$420.71**

**Northwestern Medicine**  
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Payment Information:  
Name: **JOHN SMITH**  
Address: **222 N. W. 11TH ST., NORWALK, IL 62451-4786**  
Payment Amount: **\$420.71**

## Ways to pay:

- Via phone at 855.694.2866
- Online at [mybill.nm.org](http://mybill.nm.org) or [NM MyChart at nm.org/mychart](http://NM MyChart at nm.org/mychart)
- Via the MyNM app
- By mail:  
Northwestern Medicine  
P.O. Box 4090  
Carol Stream, IL 60197-4090
- In person:  
At any Northwestern Medicine location or the Business Office